



City of Willow Park  
Application for Utility Service  
120 El Chico Trail, Suite A Willow Park, TX 76087  
(817) 441-7108 \* [www.willowpark.org](http://www.willowpark.org)

DATE FOR SERVICE TO BEGIN: \_\_\_\_\_ PAPER OR E-BILL \_\_\_\_\_

COMPANY ACCOUNT – CONTACT INFORMATION

For Commercial or Real Estate Company Accounts ONLY	Business Name:	Business Phone:	Tax ID #:
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SERVICE ADDRESS

Property Address:	Account #:
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ACCOUNT CONTACT

First Name:	Last Name:	Middle Initial:
Date of Birth:	Driver's License Number/State:	Social Security Number:
Phone Number:	Work Phone:	Email:
Rent or Own:	Landlord's Name:	Age 65 or Older/Disabled:
Billing Address (if different than service address)		
Previous Address		
Would you like to keep your customer information confidential from mailing lists? ____ YES ____ NO		

SECONDARY ACCOUNT CONTACT (IF APPLICABLE)

First Name:	Last Name:	Middle Initial:
Date of Birth:	Driver's License Number/State:	Social Security Number:
Phone Number:	Work Phone:	Email:

FOR CITY USE ONLY:	DEPOSIT:	\$ _____	PAYMENT DATE	_____
	SERVICE CHARGE:	\$ _____	CHECK MUNBER	_____
	TOTAL PAID:	\$ _____	STAFF INITIALS	_____

## TERMS AND CONDITIONS

1. Water/Sewer furnished hereunder is for the sole use of customer and the selling, furnishing, or permitting the use of water to third parties is expressly prohibited.
2. Water bills must be paid on or before the 10th of each month; otherwise, a penalty will be enforced. In the event bills are not paid on or before the delinquent date, water service may be discontinued to the service address, and not resumed until all past due service bills are paid, together with a charge for re-connection.
3. In accordance with Texas Health Department requirements, the customer agrees that no physical connections or cross-connections shall be made between the customer plumbing that is being supplied by the water department and that of any other water supply or possible contamination type connection. Potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a backflow prevention device. Backflow Prevention devices are required to be checked annually or as stipulated by the City.
4. All lines up to and including the meter, meter box, and the meter cut-off remain the property of the City of Willow Park Water Department, regardless of the location thereof. The customer is responsible for any and all leaks that occur on the discharge side of the meter.
5. It is the responsibility of the customer or a licensed plumber who is registered with the City to lay service line from the meter coupling and provide its own cut-off valve outside of the meter box. Also the customer is responsible for obtaining all required permits and inspections.
6. No unauthorized individual shall enter the meter box, nor use the City's meter cut-off valve to turn water on and off. If unauthorized individuals enter the meter box for any reason, it is considered "Tampering with City Property." There will be a charge assessed for tampering and/or damage caused to the City's property, plus the cost of the material used to repair any damage.
7. The duly authorized agents and employees of the City shall always have access to the applicant's premises for the purpose of installing meters and other apparatus which the city may desire to install therein in connection with the furnishing of service hereunder and for the purpose of reading meters and inspecting, repairing or removing the property of the City installed upon the applicant's premises.
8. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
9. When terminating utility services, any deposits will not be refunded unless a disconnect form is completed with a forwarding address listed. All deposits are first applied to balances and unpaid remainders will be forwarded to collections.
10. Upon breach of any of the above terms or conditions, the Water Department may elect to discontinue the water service.

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Applicant Signature

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Date